

## CAR RENTAL AGREEMENT BETWEEN CAR RENTALS 4X4 & CLIENT

## 2. PAYMENTS BY CLIENT

The client shall pay **Car Rentals 4x4** an agreed sum for the vehicle rental, as determined during the reservation process. Payments may be made in **USD**, **Euros**, **or other currencies**, as per the operator's standard exchange rates.

- Accepted Notes: For USD payments, only 2009 print notes and above will be accepted.
- Payment Methods: Payments must be made either:
  - 1. **In cash** upon arrival, or
  - 2. **By bank transfer** to our USD account at least two (2) weeks before the pick-up date.

3. Payments made via **Visa/Credit card** will incur a 5% surcharge.

## **Additional Charges:**

- Late vehicle return will incur a fee of \$50 for every extra hour.
- All traffic fines, parking tickets, or penalties incurred during the rental period are the sole responsibility of the client.
- A **security deposit fee of \$500** is required before the rental period. This will be refunded in full if the vehicle is returned in the same condition it was rented out.

The client is responsible for fuel costs, regular maintenance, and oil level checks during the rental period.

#### 3. EXISTING DAMAGE TO THE VEHICLE

Before pick-up, both **Car Rentals 4x4** and the client must inspect the vehicle and document any existing damages below:

Existing Damage:		

### 4. CLIENT'S OBLIGATIONS

The client agrees to:

- Drive and park responsibly, bearing responsibility for damages caused due to negligence.
- Inspect and maintain tire pressure; in case of a puncture, cover repair costs. If irreparable, the cost of a new tire will be shared with the company.
- Notify Car Rentals 4x4 of any dashboard warnings or unusual vehicle behavior.

## **5. COMPANY'S OBLIGATIONS**

## Car Rentals 4x4 will:

• Provide a safe and roadworthy vehicle, equipped with valid third-party insurance.

• Ensure timely replacement of the vehicle in case of a breakdown within 24 hours (same country) or 48 hours (cross-border).

#### 6. MECHANICAL REPAIRS AND ACCIDENTS

- Accidents: The client must immediately notify **Car Rentals 4x4** and report the incident to the nearest police station.
- **Repairs**: The client must not undertake repairs without the company's consent.
- The client is responsible for damages caused due to negligence (e.g., engine damage, unauthorized repairs, driving through deep water, etc.).

Replacement of the vehicle will be arranged by the company, while the client covers fuel expenses for returning the damaged vehicle to the pick-up address.

#### 7. INSURANCE

All vehicles are insured under a third-party motor vehicle insurance policy that covers:

• Collision damage and vehicle theft.

#### **Exclusions:**

- Tires, rims, windscreens, mirrors, undercarriage, and interior accessories are not covered.
- Negligent actions such as drunk driving, speeding, or reckless behavior are not covered.
- Rooftop tents and camping gear are not insured. Replacement costs (e.g., \$1000 for a rooftop tent) will be charged to the client if damaged.

## **Insurance Excess:**

- Toyota Rav4 and Nissan X-Trail: \$500.
- Toyota Land Cruiser Prado TZ/TX: \$1500.
- Luxury Jeeps (V8, GX, TXL, etc.): \$2000.

#### 8. CROSS-BORDER USAGE

- Cross-border travel requires prior authorization from Car Rentals 4x4 and purchase of COMESA insurance (\$50 for 2 weeks or \$70 for 20 days).
- Failure to confirm exit from a foreign country incurs a **\$200** surcharge for vehicle retrieval.

#### 9. DRIVING RESTRICTIONS AND PARK RULES

- Maximum speed limit: 40 km/h in national parks, 80 km/h on highways, and 50 km/h
  in heavy traffic areas.
- Driving beyond **6:30 PM** is not allowed. Violations will incur a **\$1200 fine.**
- Animal collisions or accidents within national parks are 100% the client's responsibility.

#### **10. FUEL POLICY**

 The vehicle must be returned with the same fuel level as at the time of pick-up. No credit will be issued for unused fuel.

#### 11. CANCELLATION POLICY

- **60 days before pick-up**: 25% retained by the company.
- **59–35 days before pick-up**: 50% retained.
- **34–15 days before pick-up**: 75% retained.
- 7 days or less before pick-up: 100% retained (no refund).

## 12. BREACH OF AGREEMENT

In case of a breach, this Agreement will be terminated. All related penalties and damages are the client's responsibility.

#### **ACCEPTANCE**

By signing below, both parties agree to the terms and conditions outlined in this Car Rental Agreement.

ACCEPTED BY CAR RENTALS 4X4
Name:
Signature:
Start Date:
End Date:
ACCEPTED BY CLIENT
ACCEPTED BY CLIENT Name:
Name:

# **Contact Information**

• Email: carrentals4x4@gmail.com

• Ssenoga Henry (Director): +256702571234

• Website: www.carrentals4x4.com